

Case Study | Police Force in Saarland and Police Force Rhineland-Palatinate

85% less routine work as a result of process automation with Scheer PAS

Processing more applications in significantly less time – The police authorities in Saarland and Rhineland-Palatinate make use of process automation to carry out security checks for residence permit applications more efficiently and with less resources.

Challenge

- Significant increase in demand for residence permits
- Bottlenecks and delays through manual processing of each security check
- Manual research and evaluation of various information systems at state and federal level
- High workload for routine tasks as a result of lack of automation

Solution

Development of the automated security and background check (aSÜP) based on Scheer PAS

- Automated execution, protocol and monitoring of security checks
- Independent querying of all relevant information systems at state and federal level.
- Automated transmission of statement to the Federal Office of Administration (BVA) if no hits are found relating to possible offenses.
- Automated processing of regular reviews for defined cases
- Manual intervention and checks exclusively in those cases where the information systems report anomalies.

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Police in Saarland

The Saarland Police is the state police force of the German state of Saarland with about 3200 employees, of which about 2700 are police officers. The state police headquarters is subordinate to the Ministry of the Interior, Construction and Sports of the Saarland.

Rhineland-Palatinate Police

The Rhineland-Palatinate Police is the state police force of the German state of Rhineland-Palatinate. It is divided into eight police agencies. The Rhineland-Palatinate Police Headquarters is subordinate to the Ministry of the Interior and Sports of Rhineland-Palatinate.

Results

- 85% reduction in workload
- Short project runtimes thanks to step-by-step implementation
- Significantly faster application processing
- Relief for processing personnel
- Less routine work = more time available for police security work
- Fast and secure process handling
- High reusability of process model

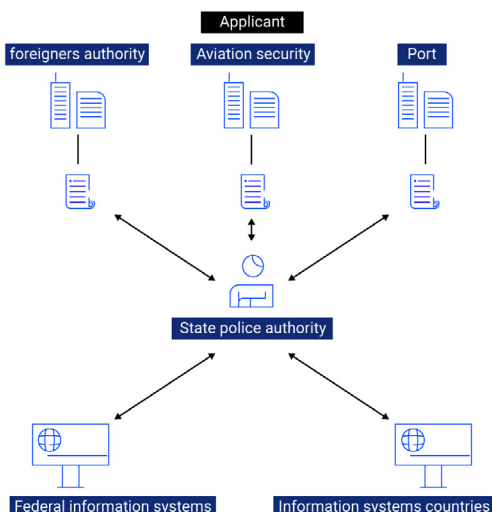
“The new system will save time; any necessary security checks can be carried out quickly and reliably; we are freeing up the police and the state administration authorities; and the backlog of inquiries will disappear”

Klaus Bouillon | Minister of the Interior in Saarland

High workload for routine tasks

Up to now, the security check was a time-consuming and costly procedure for state police authorities. The purpose of the security check is to determine whether any offenses have been registered for applicants for a German residence permit. To find out whether any crimes or offenses have been recorded for an applicant, the processor must evaluate data from the various state and federal information systems for each individual case. With the increasing number of applications in recent years, it is becoming more and more difficult to process them quickly. For this reason, the police authorities in Saarland and in Rhineland-Palatinate looked for a way to deploy process automation to reduce the time and resources involved in security checks.

A lot of manual effort and long waiting times for applicants



- Receiving the requests
- Queries of the state and federal systems per application
- Preparation of statements with reasons for criminal offenses
- Send the applications back to the application authorities

Automated security and background check (aSÜP)

The security and background check (aSÜP) was developed to enable a future-proof and comprehensive solution of a problem. With this solution, which was first introduced by the German state of Rhineland-Palatinate, the workload and processing time was reduced with no decrease in quality. Due to the very positive results, the state police in Saarland decided to also implement this solution.

The security check is now executed, logged, and monitored automatically. All necessary information systems are queried automatically. If no hits are found for possible offenses, aSÜP automatically transmits a statement to this effect to the Federal Office of Administration. aSÜP also carries out regular and automated processing of cases in which the Federal Office of Administration expects regular reviews. Only in the case of anomalies, must personnel intervene manually and look at the cases in greater detail.



The police authorities in Saarland und in Rhineland-Palatinate use Scheer PAS for automated processing of security checks for residence permit applications.

Minimization of manual intervention through process automation

Processing personnel only scrutinize those applications for which the information systems have returned anomalies. In total, automated processing is used for approximately 85% of the applications, leaving personnel free to concentrate on the few relevant cases. At the same time, applicants benefit from shorter waiting times.

Thanks to the step-by-step implementation, the project runtime from development to go-live was very short. The high reusability of the new process offers opportunities for application in other areas, for example, aviation security. Extension of the solution and connection of additional information systems can be achieved quickly and easily.

About Scheer PAS

Scheer PAS is an innovative software company helping companies to implement necessary changes in processes and applications as easily and quickly as possible as part of their digitalization efforts.

Let's talk change!