



Case Study | BVG – Berlin Transport Company

60% time savings for the employees in the application process

By digitalizing and automating the internal application process, BVG reduces employee effort by 60%. A user-friendly solution helps with the digital transformation of internal processes and relieves employees of previously time-consuming but non-value-adding activities.

Challenge

- Internal processes such as relocations, vacations, or device requests are characterized by media and system discontinuities and a lack of IT support
- Dissatisfied employees due to cumbersome form entries and slow processes
- Employees should be empowered to digitalize processes themselves.

Solution

- Introduction of the „EasyUse“ project for the digitalization of the internal application process with Scheer PAS
- Integration into an employee portal
- Process analysis, optimization, definition of the TARGET process
- Connection to existing IT systems
- Digitalization of workflows and forms
- Creation of business applications per use case
- Process analytics dashboard as a basis for management decisions



The BVG (Berlin Public Transport Company) is the largest municipal transport company in Germany. Of the approximately 1.5 billion trips taken on Berlin's public transport each year, BVG manages the largest portion, at 73%.

BVG keeps Berlin moving, covering an area equivalent to three large cities. This modern service company tackles future challenges with innovative strategies. The network density and quality of Berlin's public transport are at a high international level, with the continuous operation of the subway system during the night ranking among the best.

Results

- > ROI achieved within one year
- > Significant reduction in processing time for various BVG processes
- > Harmonised processes
- > Holistic process digitalization through one platform
- > Investment protection through integration into the existing IT landscape
- > Independence and flexibility through autonomous development of further business applications
- > Reliable basis for business decisions through the creation of analysis cockpit

„From seemingly simple processes, such as internal relocations, to complex processes, such as the procurement of laptops and other end devices, all processes can now be digitized and automated.“

CIO | Berliner Verkehrsbetriebe

Project EasyUse - Employee portal for internal application processes

Manual form processes require a lot of effort, are non-transparent, and error-prone. At the largest municipal transportation company in Germany, this should change through the digitalization of internal application processes.

With a user-friendly, low-threshold offer via the company intranet, the BVG has solved the problem and digitized a hundred paper-based processes and forms. The applications were mostly created by the employees themselves and then made available to all other BVG employees via the intranet.

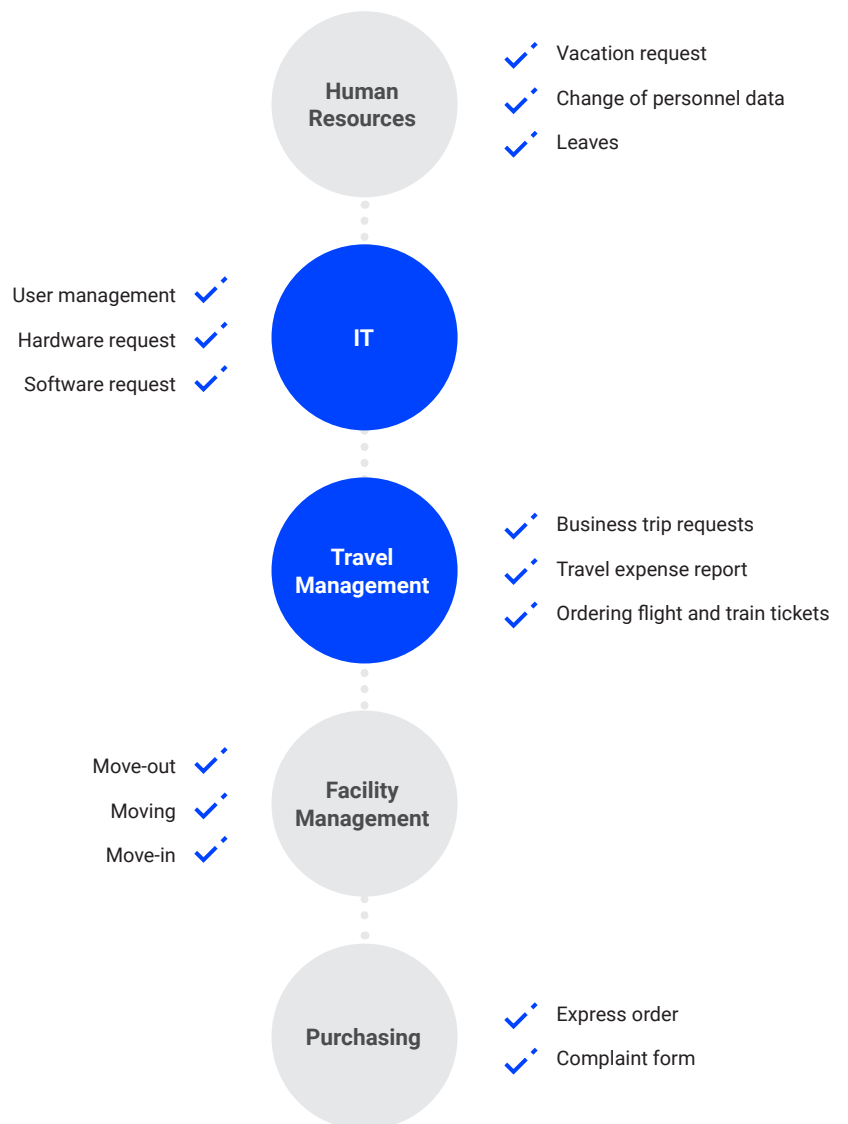
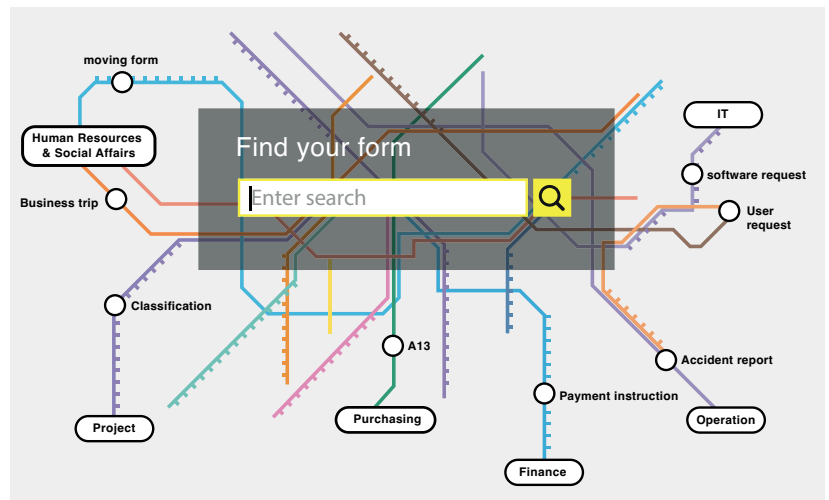


Fig. Digitization of more than 100 application processes from various areas.

Through the replacement of manual processes, the annual process costs could be reduced in the six-figure range. Lead times and error rates were massively reduced.

The agility and user-friendliness of Scheer PAS were specifically decisive for BVG's decision.

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-  **Form status**
-  **My favourites**
-  **All forms**
-  **Approvals**

Fig. Entry into the new employee portal.

About Scheer PAS

Scheer PAS is the first Application Composition Platform designed to enable enterprises to become a Composable Enterprise. Today, existing monolithic business applications no longer meet the requirements that companies face. With digital transformation, market disruption, and increasingly demanding customers, enterprises require innovative business applications that meet the new expectations in the digital age.

Scheer PAS is a unique new platform that offers pre-built business functions and building blocks for a variety of business needs, including low-code application development, integration and API management, and process automation. With these tools, enterprises can create flexible, future-proof, and resilient processes and become a Composable Enterprise.